

# CERTIFICATE MANAGEMENT SERVICE

Deploy expertise and technology to gain more while doing less.

If you manage your insurance certificates internally, you know it takes significant manpower, IT support, specialized insurance expertise and daily diligence to adequately cover your bases.

Cretcher Heartland can help you reduce or eliminate this burden while lowering your risks by expertly managing the entire verification and compliance process for you. Our certificate management service leverages a private, secure web-based software platform to efficiently centralize the complex monitoring of certificate compliance.

Cretcher Heartland's highly-qualified risk management team manages your certificate strategy with a wealth of experience and insider knowledge on how the process works. We start with a comprehensive information gathering process that ensures a smooth and efficient transition and stay on top of it with ongoing updates and reports.

We can tailor a service plan that's right for your business; we offer custom solutions that include full service and administration delivered economically with a competitive fee scale that is based on your unique business needs.

## RISK MITIGATION TOOLS

- Secure Web-Based Platform
- 24/7 Client Access
- Validated Carrier Ratings
- Automatic Letters to Vendors
- Documented Certificate Status and Review History
- Customized Certificate Measuring
- Dynamic Reporting on Expirations and Cancellations

## CERTIFICATE MANAGEMENT BENEFITS

- Oversight by an Experienced Risk Management Team
- Sophisticated Web-Based Technology
- Cost Efficiency
- Proven Successful Risk Mitigation Process
- Extensive Reporting and Tracking
- Reduce Workload to Refocus Staff on Profitable Strategic Activities

To stand behind you, we stand behind these principles...

### PROACTIVE:

We anticipate your needs and stay prepared to meet them.

### RESPONSIVE:

We are totally committed to local, personal, high-touch service.

### TALENTED:

Our people are the best because our standards are the highest.

### COLLABORATIVE:

We partner with your management team to deliver specialized, customized protection.

### VALUE MINDED:

We independently represent dozens of top-quality carriers and keep an eye on your bottom line.

### ACCOUNTABLE:

We deliver on our service promises because we put them in writing.



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